

Condensed Medical Record Review Update

A retrospective medical record review requires providers to submit clinical documentation to support the services billed to Healthcare and Family Services (HFS) and the medical necessity of acute inpatient care. In preparation of a future eQHealth system enhancement, the requirements for medical record submissions are being condensed. This requirement was effective with the Notice of Selection for Offsite Review dated March 8, 2016, and after.

To aid Providers in this transition, we are clarifying the requirements for the Physician Order Sheets and Physician and Nurse Progress Notes. These updates are shown in **bold font below**:

- 1) History and Physical Examination Records
- 2) ER/ED Records
- 3) **Physician Order Sheets (all physician orders)**
- 4) **Physician and Nurse Progress Notes (no flow sheets)**
 - a. **Flow sheets may also be labeled as care plans or daily assessments, we do not require daily vitals, weights, teaching, dressing changes, et al.**
 - b. **If vital signs are not included in the progress notes, please send *ONLY* the page with vitals for the first day of acute inpatient care.**
- 5) Discharge Summary

REMINDER! If the documentation received by eQHealth does not meet the above guidelines, the review will be canceled; and there will be no reimbursement for copying costs. In order for payment to be made, the hospital will need to resubmit the claim to HFS and be reselected for retrospective review. When the hospital receives the *Notice of Selection for Offsite Review*, submit only the required medical record components listed above to eQHealth Solutions.

Questions? Please submit your inquiries through our Online Helpline via eQSuite®. Out-of-state Providers or those without Internet access may contact us at (800) 418-4045.